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Residential Burglar Alarm Response

The Arvada Police Department has an award winning "Informed Response" policy to respond to residential burglar alarm calls. This plan has been adopted by many Colorado agencies and across the country. It is in response to the tremendous waste of police time to respond to false alarms.

Across the US, 98-99% of all intrusion alarms are false. Therefore, Arvada has chosen to manage alarm responses in a manner similar to other calls for service.

First, this only applies to intrusion alarms that are designed to protect property. It does not apply to panic alarms or robbery alarms. APD will guarantee a response to any intrusion alarm which is verified by the alarm company or a third party. We send all alarm calls to the patrol officers that are not verified. They may choose to respond based upon their knowledge of crime patterns, time of day, type of alarm, etc.

Since 2003, APD has saved the taxpayers significant funds by reducing false alarm responses by 70%. Of the 40 valid alarms,



we did not respond to 4. Criminal investigations were completed on all valid alarms.

This information was brought to you by the department of Public Safety.

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