

GO

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Residents
Businesses
Government
City Departments
Employment
About Turlock
Web Site Feedback

Administrative Services
Development Services
Fire Department
Municipal Services
Parks, Recreation & Facilities
Police Department

Home
Field Operations
Support Operations
Special Operations


## Turlock Police Department

### Field Operations

### Alarm Response

#### False Alarms

Turlock Police officers responded to over 4000 alarms in 2005 — over 98% were false alarms. For this reason, the City Council adopted the Verified Alarm Response Policy, implemented on February 1, 2006.



#### Law Enforcement Response

Turlock Police Officers will respond to intrusion alarms only after a private responder (guard or security company) or a secondary credible source of information (anything which indicates criminal activity, i.e. audio or visual monitoring) has confirmed that an attempted or actual crime has occurred at the alarm site.

Turlock Police Officers will only be dispatched to hold-up, panic or duress alarms originating from a stationary building.

#### Types of Alarms

**Intrusion alarm:** this alarm sounds when a door or window is opened or when a motion detector inside a home is activated.

**Panic alarm:** an audible alarm signal generated by the manual activation of the alarm, signaling a life threatening or emergency situation.

**Duress alarm:** a silent alarm signal generated by the manual activation of the alarm, intended to signal a life threatening situation or a crime in progress

**Hold-up alarm:** a silent alarm signal generated by the manual activation of the alarm, intended to signal a robbery in progress

#### Contact Information

If you have recently installed a new alarm system, or need to update your existing alarm contact information, please contact your alarm company.

If you would like a copy of the Turlock Police Department Verified Response Alarm Policy, please email Sergeant Stephen Webb at [swebb@turlock.ca.us](mailto:swebb@turlock.ca.us)

#### Field Operations

- Field Operations Home
- Patrol Unit
- Traffic Unit
- Critical Response Team
- Chaplains
- Volunteers in Police Services
- Police Explorer Program
- Megan's Law
- Alarm Response

#### Contact Us

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